

Information for patients using private medical insurance to pay for treatment

Proactive Physiotherapy is registered with all major private medical insurers, including BUPA, AXA/PPP, Aviva, Standard Life, Cigna and PruHealth. If you have an authorisation for physiotherapy treatment with one of these companies we can usually invoice your insurer directly for our fees. If you have an International policy or other insurer, we will usually ask you to pay our fees directly and provide you with a receipt to enable you to reclaim.

It is important that you contact your insurance company prior to commencing physiotherapy to request authorisation for treatment. Most insurers will require that you have a GP or Consultant's referral for physiotherapy.

Private medical insurance policies vary in the amount of cover they provide for physiotherapy and Proactive Physiotherapy does not have access to this information. If you have a policy excess or cover shortfall you will be required to pay Proactive Physiotherapy directly for any outstanding fees. We therefore recommend you read the terms and conditions of your policy to establish your level of cover for physiotherapy.

Please complete the following information:

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|------------------------------|--|
| Name: | |
| Address: | |
| Insurance company: | |
| Policy number: | |
| Authorisation number: | |

I declare that the above insurance company will pay for my course of treatment at Proactive Physiotherapy. In the event of the insurance company declining payment, I agree to pay the invoice in full within 21 days directly to Proactive Physiotherapy.

| | |
|---------------|-------------|
| Signed | Date |
|---------------|-------------|

If you have a doctor's referral it is normal practice for us to send a brief discharge report to your consultant &/or GP at the end of your course of treatment outlining your progress. Please advise us if you do not consent to this.